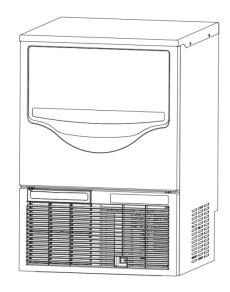


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# COMMERCIAL SELF-CONTAINED RHOMBIC ICE MAKER

Model: SRM-45A

SRM-60A

**SRM-105A** 

**SERVICE MANUAL** 

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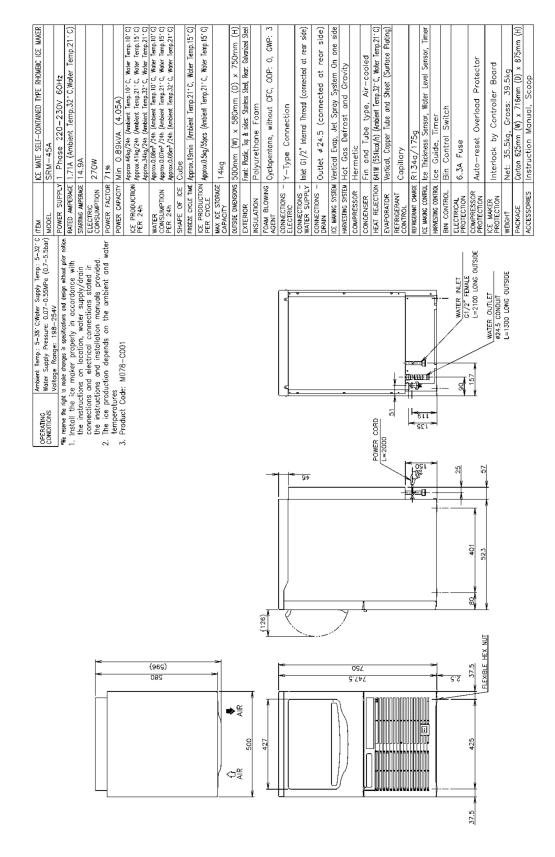
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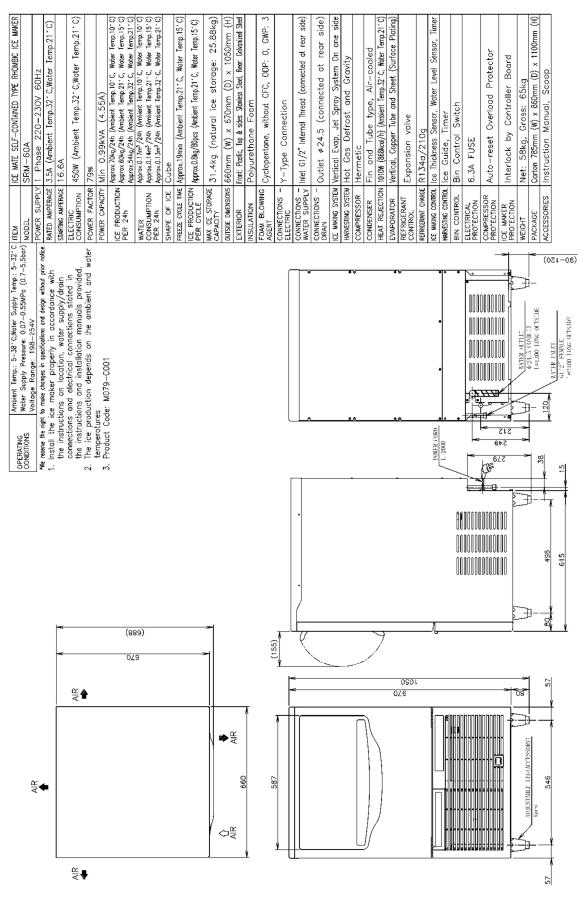
# I . SPECIFICATIONS

# 1. DIMENSIONS/SPECIFICATIONS

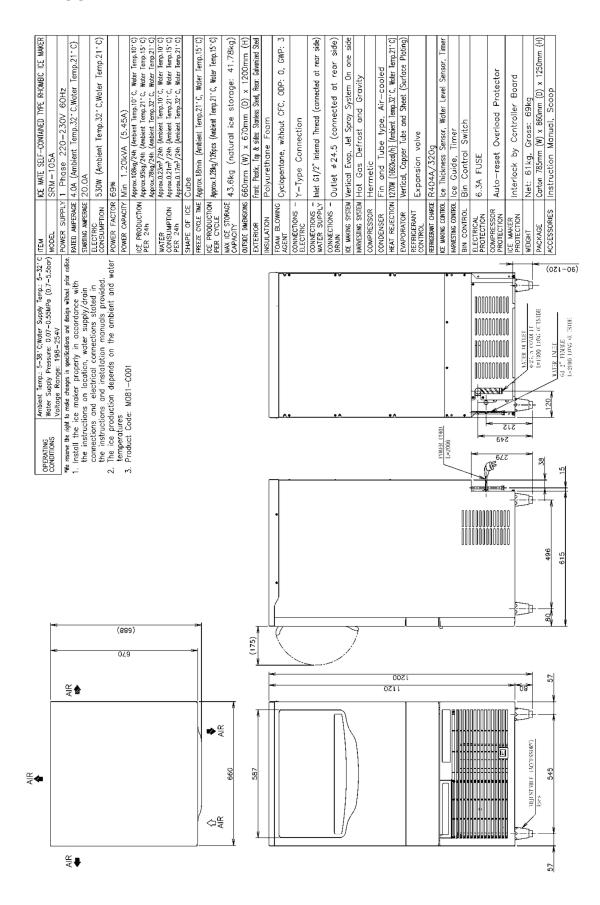
# [a] SRM-45A



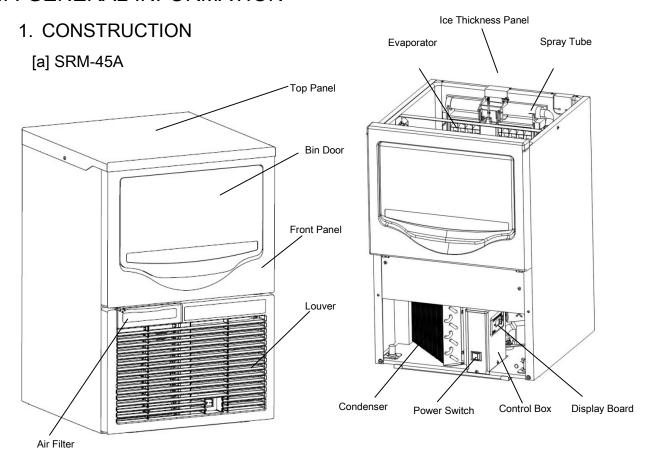
# [b] SRM-60A



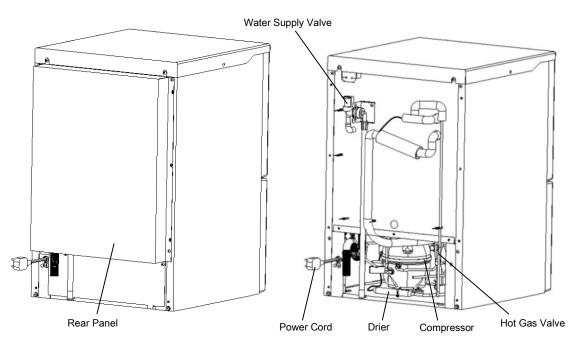
# [d] SRM-105A



# II. GENERAL INFORMATION

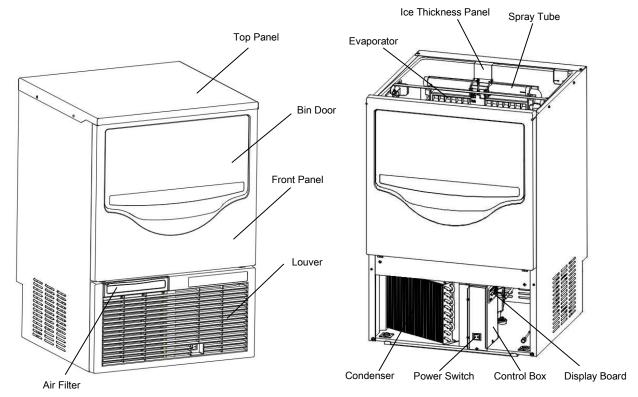


Front View

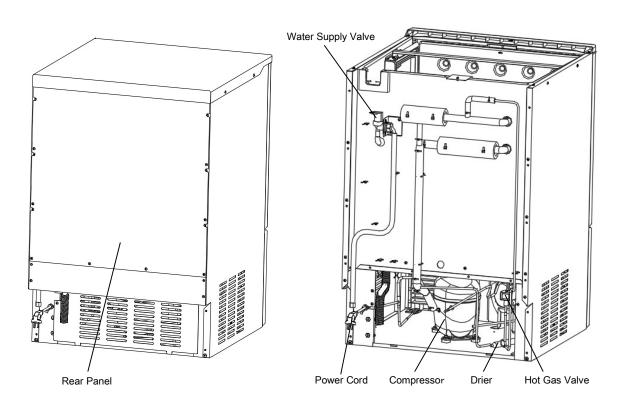


Rear View

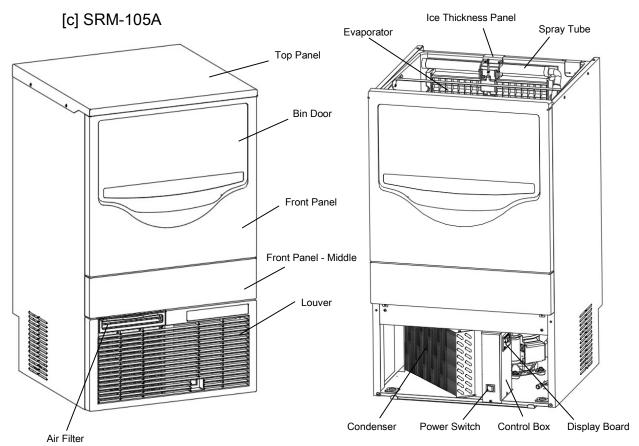
# [b] SRM-60A



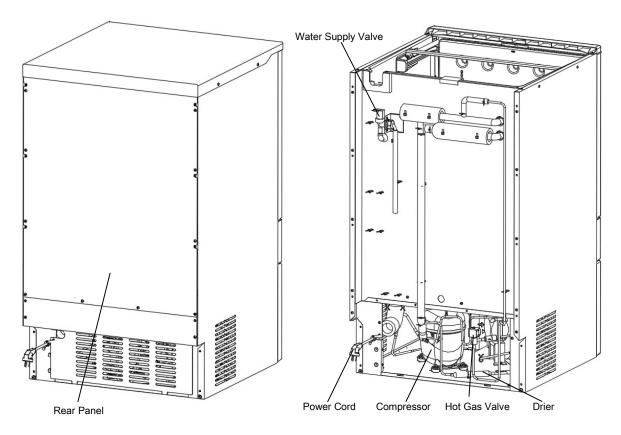
Front View



Rear View

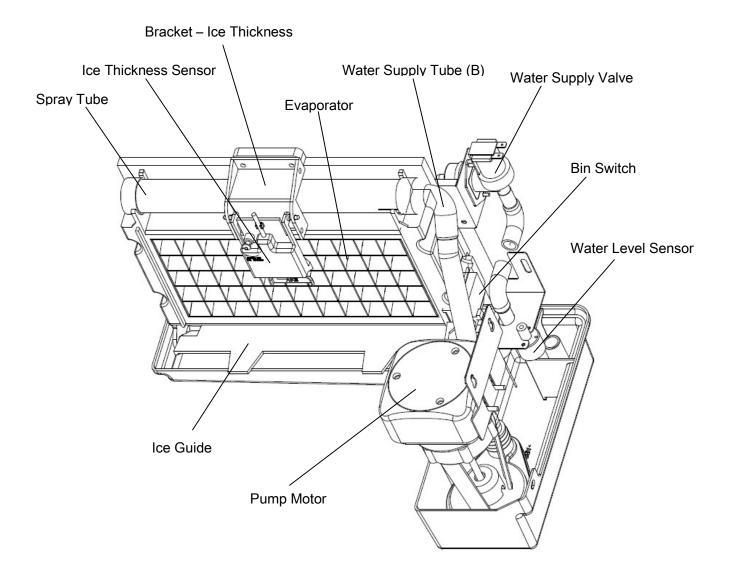


Front View



Rear View

# [d] ICE MAKING MECHANISM



#### CONTROLLER BOARD

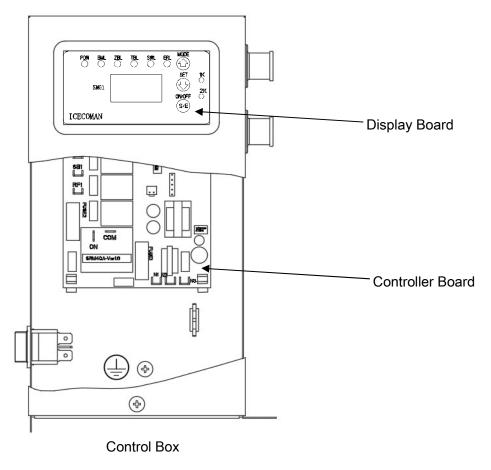
- \* SRM series of commercial self-contained rhombic ice maker are generally controlled by solid state circuits in the domestic market.
- \* All types of machines have been completely commissioned before leaving the factory.

#### **IMPORTANT**

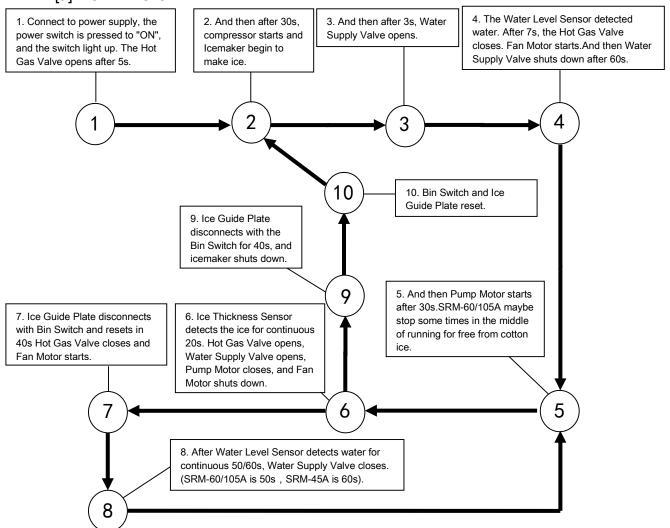
If receiving a service call, ask the user to turn off the power of the ice maker and turn it on again, while watching the icemaker. This will reset the controller, and in some cases normal operation will resume.

#### NOTICE

- 1. The controller board is fragile, handle with care.
- 2. The controller board is equipped with an integrated circuit, which may cause a failure due to a static electricity. In order to avoid generating static electricity, do not touch the metal part on the controller board when repairing or replacing the controller board. This point is very important.
- 3. Do not touch controller board and electronic components on the back of the controller board to prevent damage to the controller board. When you take it, you can only hold the edge of the controller board.
- 4. Do not change the wires and connection.
- 5. Do not repair the electronic components or parts on the controller board at the job site (except for replacement of the fuse).
  - Please replace the whole controller board when the controller board is malfunction.
- 6. Do not short-circuit the power supply when the voltage is tested. And never short the terminal or modify the terminal.
- 7. Do not miss the ground wire assembly when the controller board is replaced.



# [a] RUNNING ORDER



#### **IMPORTANT**

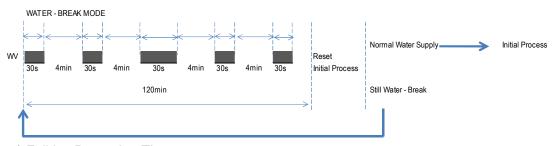
- 1. Water Supply Valve opens and continuously inlets water for 5 minutes. If Water Level Sensor cannot detect the water, the machine will shut down.
- 2. Ice Thickness Sensor does not work in 6 minutes before the ice making process.
- 3. If in Harvest process (not initial process), Bin Switch does not move, the maximum Harvest time is no more than 5 minutes (Harvest time can be set).
- 4. If Ice Thickness Sensor cannot detect ice during the ice making process, the maximum icemaking time is no more than 40 minutes (icemaking time can be set).
- 5. In the process of ice making, Fan Motor will stop when the outlet temperature of the condenser is below 10.5°C, and Fan Motor will run when the condenser outlet temperature is higher than 11°C.
- 6. At the end of the ice making, the setting temperature of condenser outlet is: 30°C (When the value is less than 30°C, the maximum delay time of the fan motor is 30s before the Harvest process finishes.)
- 7. In Harvest process, Fan Motor runs when the outlet temperature of the condenser is higher than 38°C, and Fan Motor stops when the outlet temperature of the condenser is below 35 C.
- 8. When the outlet temperature of the condenser is higher than 70°C, the machine will shut down and performs high temperature protection.
- 9. If air temperature is too low, Item 7. 8 will reverse.
- 10. In the ice making process, the Evap. Sensor can control Pump Motor's on-off by detecting temperature.

[Note: Item 10 just apply to SRM-60/105A.]

<sup>\*</sup>Please refer to the sequence diagram "III.5" in details.

## [b] CONTROL FUNCTION

- 1) Harvest Control Timer
  - If Harvest Process takes more than 5min accumulatively over 3 times, Harvest Control Timer will turn the icemaker down. The icemaker can automatically repower or reset after 120 min.
- 2) Icemaking Control Timer
  - If icemaking process takes more than setting time (40 minutes) accumulatively over 3 times, Icemaking Control Timer will turn Icemaker down. The icemaker can automatically repower or reset after 120 min.
- 3) Water shortage Protection Timer If during Harvest Process, Water Supply Tube opens more than the setting time (5 min), Water Level Sensor cannot detect the water, Ice maker will enters Water shortage Protection Timer. In that case, during the shutdown process, Water Supply Valve will open for 30s each 4 min until the water in tank is detected and the machine enters the Initial Process. If no water gets into water tank during the shutdown process, the machine will automatically enter the initial process after 120min.



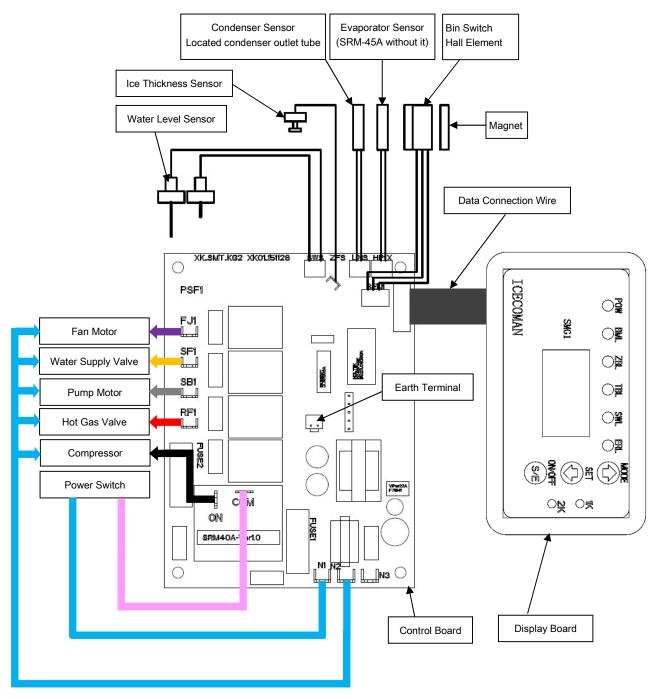
- 4) Full ice Protection Timer
  - Full ice Protection Timer will turn machine down if Ice Guide Plate opens more than 40s and does not reset. If Ice Guide Plate resets, the machine will start automatically.
- 5) Overload Protection
  - The load in the refrigeration circuit is controlled by the compressor overload protector and the condenser outlet thermistor (70°C). The compressor can be prevented by overload protector. If Air Inlet is obscured, air temperature exceeds the maximum working temperature or the refrigeration circuit is blocked, the icemaker will shut down automatically. If compressor overload protector closes, Air Inlet is unsheltered, and air temperature and refrigeration circuit recoveries, icemaker will restart automatically. If icemaker shuts down due to condenser outlet temperature is too high, continue to power on 120 min and machine can restart automatically and get into the initial process. Push the "MODE" key on Display Board or turn off Power Switch and turn on it again can restart the machine.

\*Above related settings are set before the product is out of the factory, and just trained professionals can adjust the settings.

Item	Judge Condition
	1. Ice Thickness sensor detects ice for 20s without interruption.
The end of icemaking	2. Condenser outlet setting temperature: 30°C (If the value is less than that value, the maximum
	delay time of the fan motor OFF before Harvest process is 30s)
Joomsking process	When the condenser outlet temperature ≤10.5°C: Fan Motor stops;
Icemaking process	When the condenser outlet temperature ≥11°C: Fan Motor runs;
Harvest presses	When the condenser outlet temperature ≥38°C: Fan Motor runs;
Harvest process	When the condenser outlet temperature ≤35°C: Fan Motor stops;
	A. When the accumulative triggering times of Standby Timer in Icemaking process are =10 times,
	Icemaker stops for protection.
Failure cycle mode	B. When the accumulative triggering times of Spare Timer in Harvest process are =3 times, the
Failure Cycle Illoue	machine is stopped for protection.
	A, B count independently;
	Power reset and restart, counter resets zero, enter the initial process.

High temperature protection	When the condenser outlet temperature ≥70°C, Icemaker stops for protection.
During shutdown protection,	1. 2 hours after shutdown protection;
the reset method:	2. Repower

# [c] CONTROLLER BOARD LATOUT



[Note: HP\X on SRM-45A's control board is without plastic connector]

# [d] CONTROL AND ADJUSTMENT

#### 1) Control Program

Control Program has been debugged before leaving the factory. For some reasons, it is necessary to debug the control program (egg: if the water quality is too bad, it needs to increase influent amount to improve the quality of ice), or the failure of the icemaker needs to know the cause of the failure. You can use display board to adjust the control program manually.

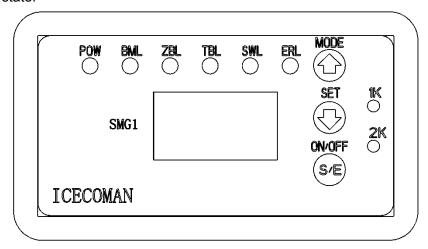
The control and debugging of the icemaker consists Control Board and Display Board. These two parts are transmitted by a six-core wire.

#### Definition of display board buttons:

MODE: Mode/setup plus button, it is a mode function in normal state, and push button ends the current state.

SET: Set/set subtraction.

ON/OFF: Switch / set / exit button, push the button to turn on/off icemaker during normal state.



The indicator on Display Board and its function definition:

	POW	BML	ZBL	TBL	SWL	REL	1k	2k
Definition of indicator	Power	Full ice	Ice making	Harvest	Water level	Fault	Time 1000s	Time 2000s
Color	Green	Red	Green	Yellow	White red	Red	Red	Red

# [e] WORKFLOW TABLE

Working State	Accessing	Indicator light	Digital display	Working load	Duration	Instructions
	conditions		000			
Sensor self-inspection: If all sensors are normal	Power, reset or OFF state, push ON/OFF and turn on the machine	All turn on	E12 always on: E07 always on: ok	water level is ok. ice thickness is ok condenser sensor is evaporator sensor is bin switch is ok	1s 5s	Just on 1s and then off The digital tubes take turns to show E05-E12-E78-E9A-E01, and the characters are always on. (Note:SRM-45A is without E9A)
Sensor self-inspection: If the sensor are abnormal	Power, reset or OFF state, push ON/OFF and turn on the machine	All turn off	E05 blinks: wate tank. E12 blinks: Ice t earths or short of E07 blinks: The in open circuit E08 blinks: The in short circuit E09 blinks: The in short circuit E10 blinks: The In open circuit	er is not enough in hickness sensor	25s	The digital tubes take turns to show E05-E12-E07-E08-E09-E10-E01, and constant lighting of characters indicates normal; blink of characters indicates exception. (Note:SRM-45A is without E09 and E10)
Soft start	Self-inspection	POW & TBL	Display Board	RF	30s	High and low pressure
Initial process	Soft start ends	POW & TBL turn on	Display Board times	RF、YSJ、SF	Hot Gas Valve c Level Sensor de Valve closes afte Sensor detects v	
Pre - cooling process	After Hot Gas Valve closes	POW & ZBL turn on	Display Board times	YSF、FJ、SB	closes , Pump N pre-cooling proc	Water Supply Valve Motor turn on and ess finish. Fan Motor with setting temperature.
Basic icemaking process	Pre - cooling process ends	POW & ZBL turn on	Display Board times	YSF、FJ、SB	Default is 6 minutes	Ice Thickness Sensor cannot work in this time. And Fan Motor works according with setting temperature.
Icemaking process	Basic icemaking process ends	POW & ZBL turn on. When Ice thickness Sensor can touch water flow, ZBL blinks	Display Board times	YSF、FJ、SB	The longest ice making time is 40 minutes.	Ice Thickness Sensor can work in this time. And Fan Motor works according with setting temperature.
Ice thickness detection process	In Icemaking process	POW & ZBL turn on. When Ice thickness Sensor can touch water flow, ZBL blinks	Display Board times. When the starting of Harvest process, Display board become 0.	YSF、FJ、SB	20s	Ice Thickness Sensor touches water flow for continuous 20s.
Harvest process	After Ice Thickness Sensor detect the end of icemaking process	POW & TBL turn on	Harvest times	YSJ、RF、SF	The longest time can be set. Default is 5 minutes	In Harvest process, Water Supply Valve opens. After 60s when Water Level Sensor detects water, Water Supply Valve closes.
Full ice detection process	End of Harvest process	POW & ZBL turn on	Harvest times	YSJ、RF、SF	40s	If Ice Guide Plate opens more than 40s ,program turns into Full ice detection process. If Ice Guide Plate happen to reset in 40s , icemaker will get into pre-cooling process.
Full ice process	Full ice signal	POW & BML turn on	FU1	All loads close	Until end full ice process	Ice Guide Plate opens more than 40s and don't happen to reset in 40s

# [f] FAULT CODE AND ANALYSIS

Fault code	Content	Fault phenomenon	Indicator lights on	Loads close	Analysis	Checking points, treatment
E01	Full ice error	Ice Guide Plate or Bin Switch are abnormal	Fault	YES	Ice Guide Plate     absence     Pole of magnet is     opposite.     Bin switch is broken	Check and repair.
E02	Icemaking error	Cumulative 10 times of icemaking exceeds the maximum setting time (40 minutes), it will happen overtime fault of icemaking.	Fault	YES	1. High ambient temperature 2. Condenser clogging 3. Refrigerant leakage 4. Water shortage in tank	Check whether the condenser cooling system or icemaking system leaks. Check Spray Tube and whether water tank leaks.
E03	Harvest error	Cumulative 3 times of icemaking exceeds the maximum setting time (5 minutes), it will happen overtime fault of Harvest.	Fault	YES	Hot gas valve failure     Condensation     temperature is too low     Ice thickness is too     thick or too thin     Water in tank is too     little	Check hot gas circuit, ice thickness sensor and water circuit
E04	High temperature error	Temperature which condenser sensor detects is higher than setting limit of70°C.	Fault	YES	The ambient temperature too high     Fan motor damage is breakdown     Condenser clogging	Check the related parts
E05	Water supply error	Fault in water lack	Fault	YES	Water Supply Valve unopened     Low inlet water pressure     Water Supply Valve failure     Tank leakage	1. Check the water supply pressure, Water Supply Valve, and Water Tank.  2. Adjust the parts which installed badly and change the broken parts
E07	Condenser sensor error	Condenser sensor is in un-open	Fault	YES	Sensor is breakdown     Connector has     problems	Change the sensor     Check connection of the sensor
E08	Condenser sensor error	Condenser sensor is in short circuit	Fault	YES	Short circuit of the sensor     There is dust on the connector	Change the sensor     Cleaning connector
E12	Ice Thickness sensor error	Ice thickness sensor is in short circuit			Adjustment gap     between Ice thickness     sensor and Evaporator     is 0.	Adjust the gap by adjusting the screw on Ice thickness sensor

When the machine shutdown due to faults, display board will show the fault code. Push MODE, or let machine restart automatically after120min.

If the machine stops due to water lack, machine can automatically reset when water

supply return to normal.

# [g] SETTABLE ITEMS ON CONROLLER BOARD

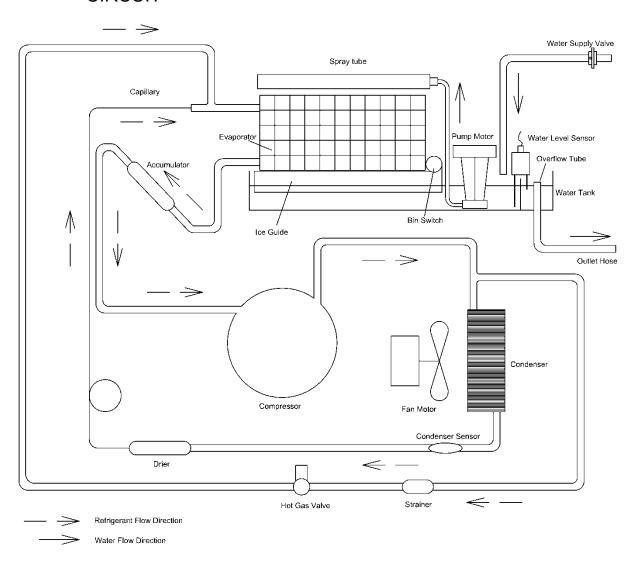
Settable item	Channel	Display data	Corresponding parameters scope	Default	Note
Sensitivity of ice thickness sensor	1	00 ~ 19	Grade 00 ~ 19	110 Grade 10	Setting different sensitivities according to different water quality: Grade 0 the lowest sensitivity (shallow well water) Grade 10 middle sensitivity (urban tap water) Grade 19 the highest sensitivity (pure water 20µs/cm)
The longest time of ice making	2	10~90	10 ~ 90 min	240 40 min	If icemaking time is more than this time , the machine can automatically get into Harvest process. ( <b>No change</b> )
The longest time of Harvest	3	01 ~ 09	1 ~ 9 min	305 5 min	If Harvest time is more than this time , the machine can automatically get into icemaking process. ( <b>No change</b> )
The up-limited temperature of pump motor stop.	4	00~21	0 ~ -21°C	407 -7°C	If the temperature which Evap. Sensor detects is between the up-limited and low-limited temperature , Pump Motor
The low-limited temperature of pump motor stop.	5	00~21	0~-21°C	509 -9℃	stops. SRM-60A setting: 407, 509 SRM-105A setting: 406, 510
Condenser temperature before Harvest	6	26 ~ 35	26∼35°C	630 30°C	If the temperature is lower the setting value before Harvest , Fan Motor will stop for 30s ( <b>No change</b> )
Reaction time of Evap. Sensor	7	00 ~ 60	0 ~ 60s	705 5s	The time which Evap. Sensor detecting temperature is lower the setting value in icemaking process.
Stop time of pump motor	8	00 ~ 60	0 ~ 60s	820 20s	In the ice making process, the stop time of pump motor each time
Water shortage protection time	9	00~09	00 ~ 15s	905 5 min	Continuous water supply time exceeds the setting time, water shortage protection. (No change)
Stop times of pump motor		00 ~ 15s	00 ~ 15 times	905 5 times	In the ice making process, the most stop times of pump motor
Initial water inlet delay	A	00~90	00 ~ 90s	A60 60s	At the start of power, the continues adding time after Water Level Sensor detects water
Water inlet delay	Р	00~90	00 ~ 90s	SRM-60/105A: P50 ( 50s ) SRM-45A : P60(60s)	In Harvest process , the continues adding time after Water Level Sensor detects water ( if water hardness is too high or water impurity is too much ,it can be improved by change more water inlet delay time ) .

 $<sup>^{\</sup>star}$ The above items have been set before production leaving factory. If need adjustment , please operate under the guidance of the trained professionals.

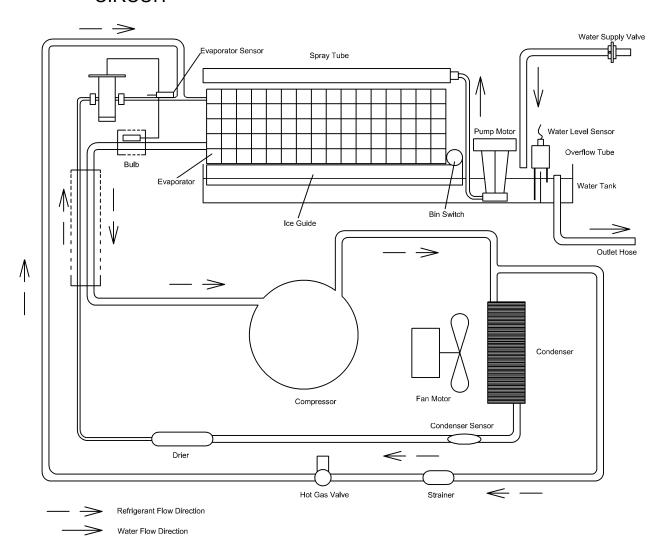
[Note: 4, 5, 7, 8 channels are only for SRM-60/105A]

# **III. TECHNICAL INFORMATION**

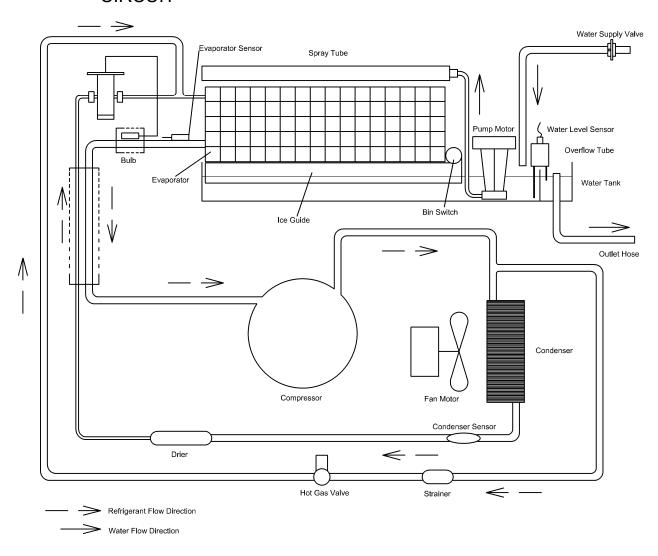
# 1. SRM-45A WATER CIRCUIT AND REFRIGERATION CIRCUIT



# 2. SRM-60A WATER CIRCUIT AND REFRIGERATION CIRCUIT

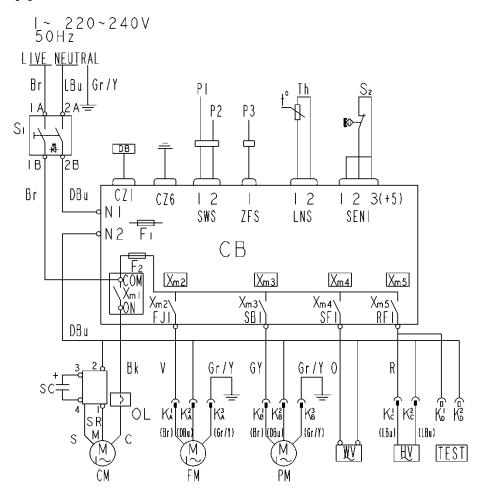


# 3. SRM-105A WATER CIRCUIT AND REFRIGERATION CIRCUIT



# 4. WIRING DIAGRAM

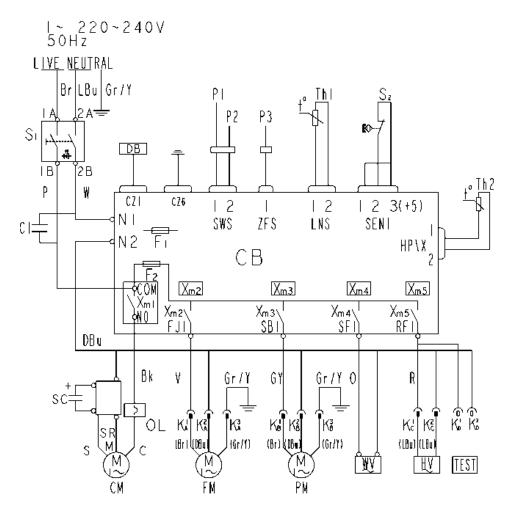
# [a] SRM-45A





CM Terminal Schematic

# [b] SRM-60/105A

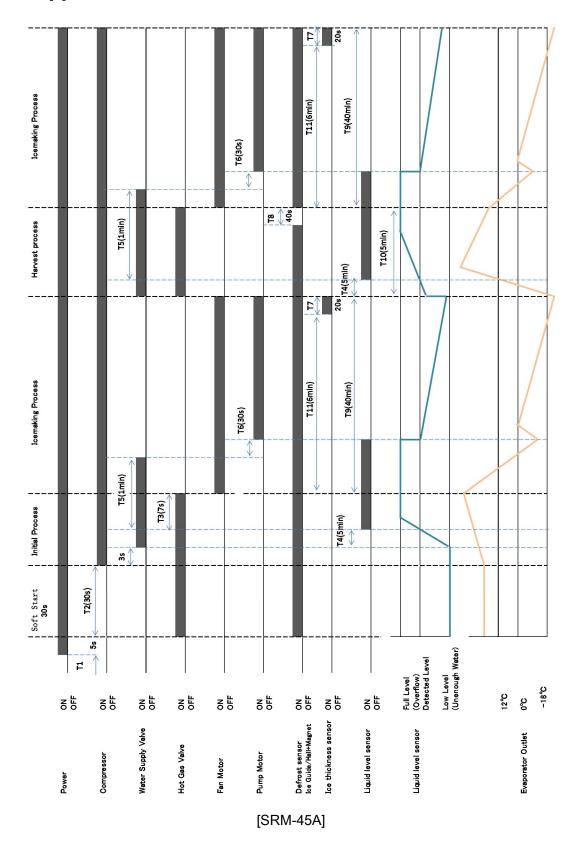


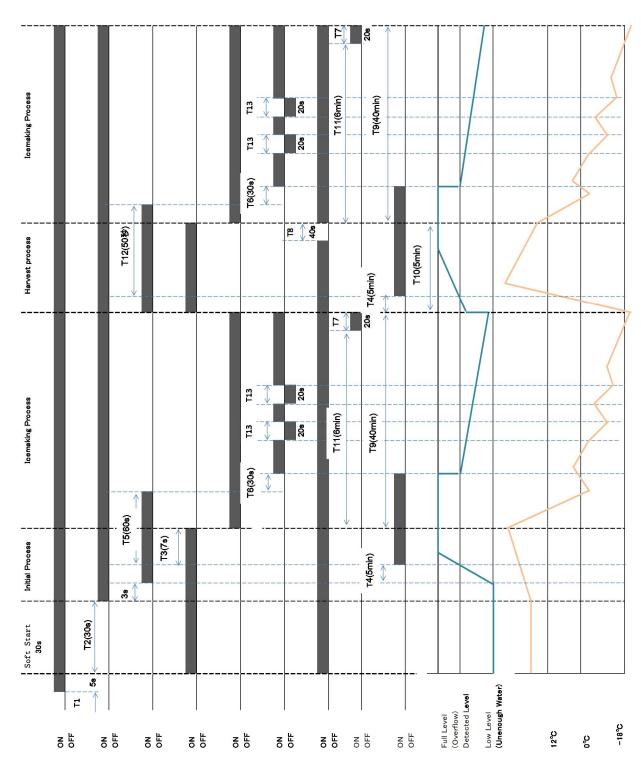


CM Terminal Schematic

# 5. TIMER CHART

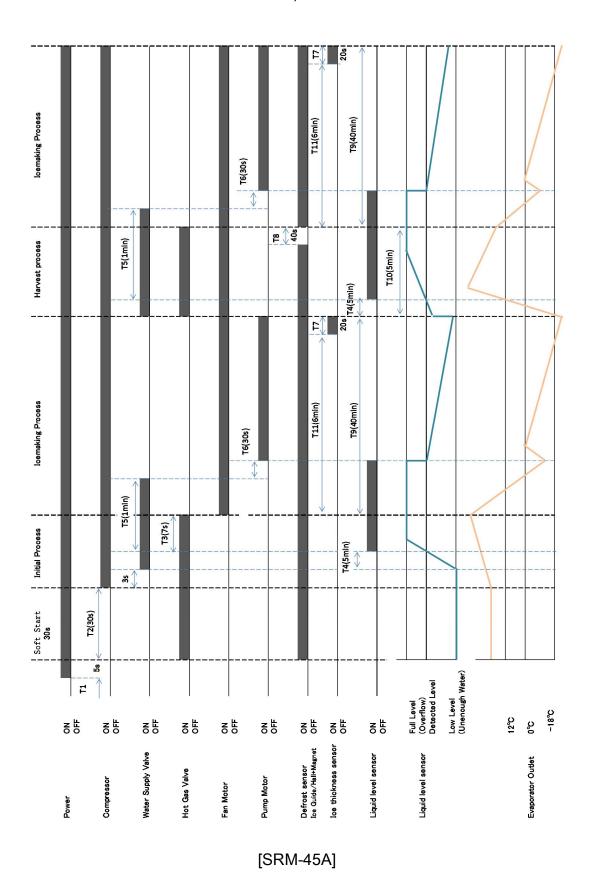
# [a] ICEMAKING PROCESS AT ROOM TEMPERATURE

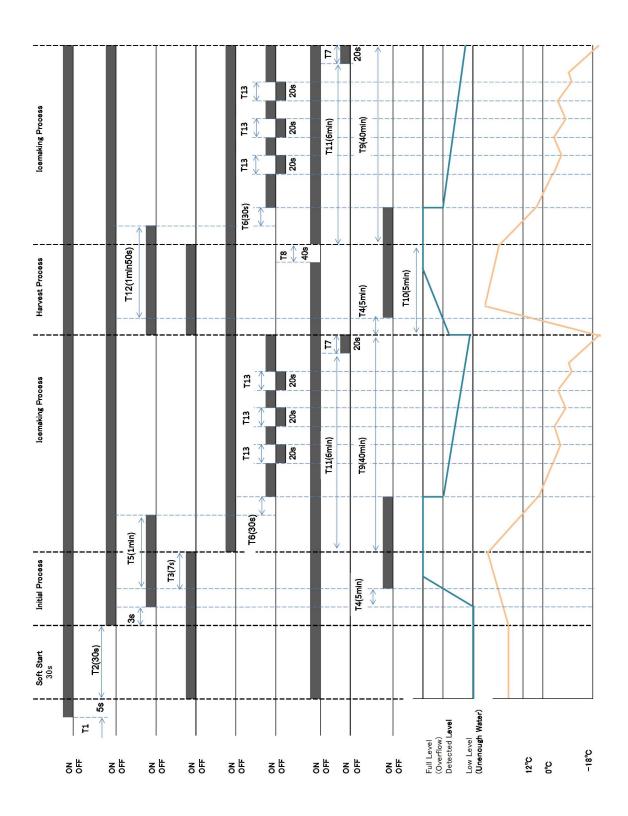




[SRM-60/105A]

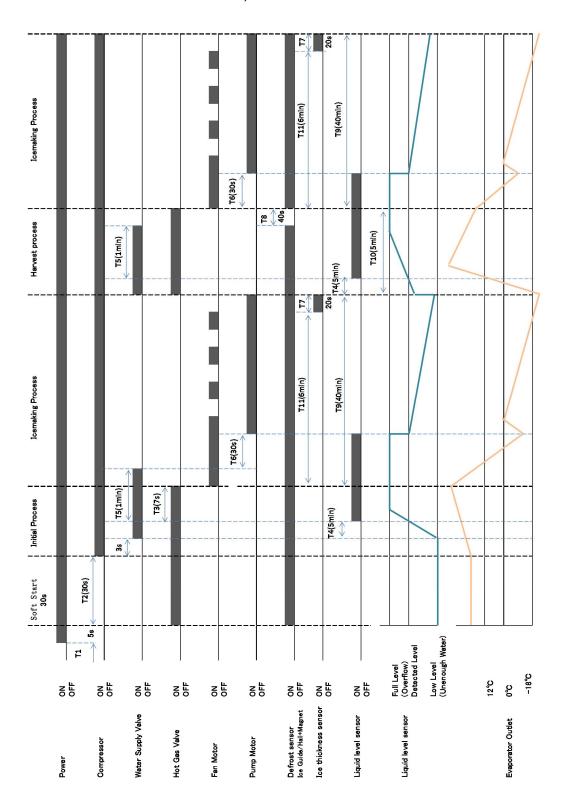
# [b] ICEMAKING PROCESS AT HIGH TEMPERTURE (AMBIENT TEMPERATURE IS ABOVE 32°C)



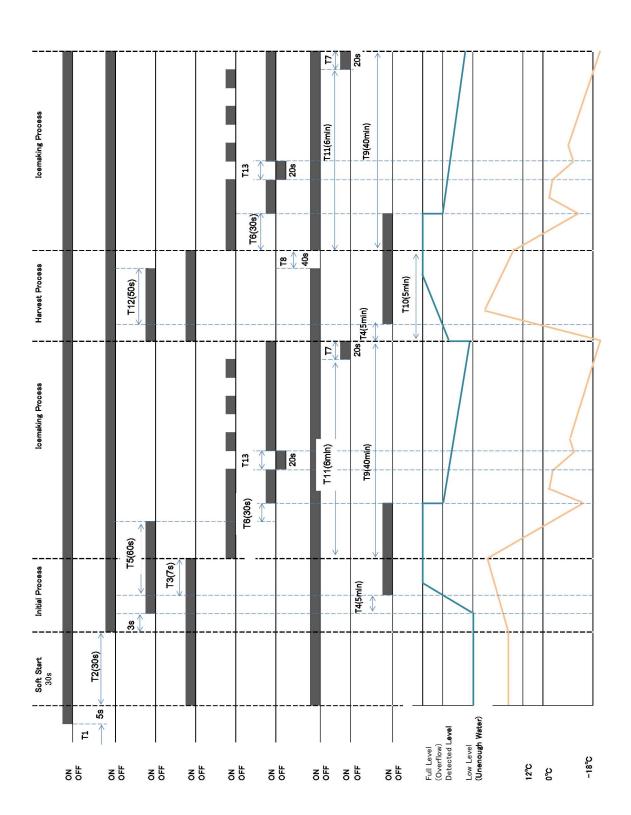


[SRM-60/105A]

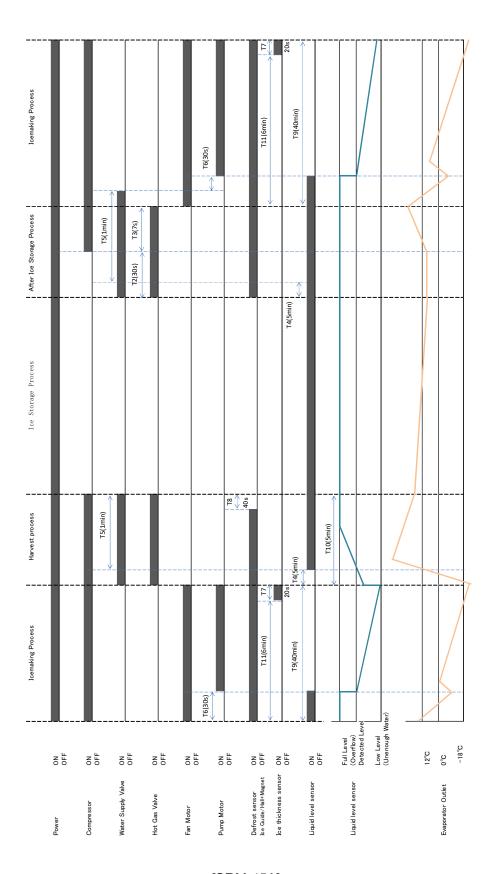
# [c] ICEMAKING PROCESS AT LOW TEMPERATURE (AMBIENT TEMPERATURE BELOW 5°C)



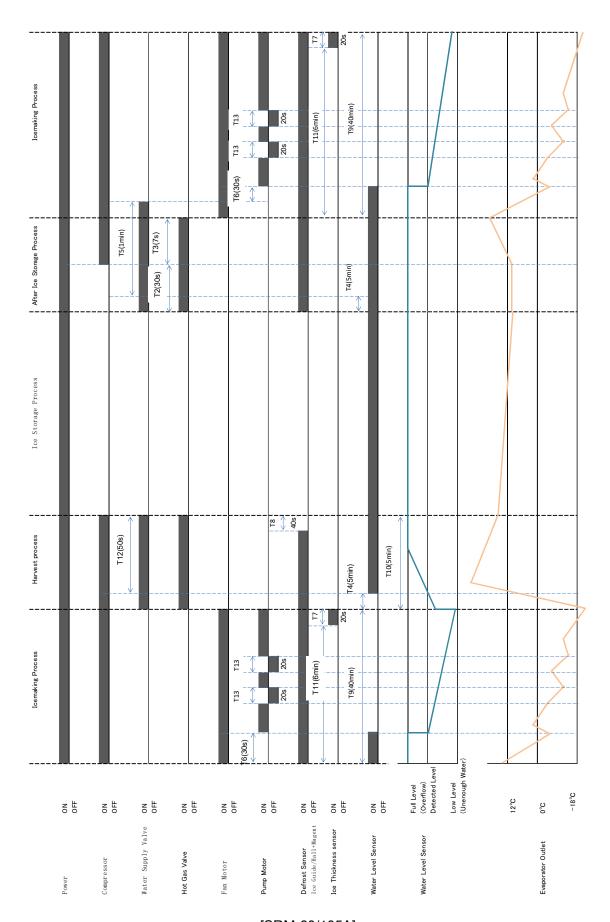
[SRM-45A]



# [d] CONTROL PROCESS OF ICE STORAGE



[SRM-45A]



[SRM-60/105A]

# [e] TIMER

Item	Time	Note
T1: Power On Self-Test	5s	
T2: Soft start, high and low pressure balance	30s	
T3: Initial Process- Hot Gas Valve	7s	
T4: The initial process of the OFF timer - sensor for water cutting(spare timer for water inlet)	5 min	After water inlet stops, icemaker gets into water broken mode, Water Supply Valve opens 30s each 4min, and Water Level Sensor detect water and judge if water inlet is normal. It continues for 120min.
T5: Initial dilution water outlet–Water Supply Valve delays closure	1 min	
T6: Pump Motor delay start	30s	
T7: Ice Thickness Sensor (detect completion of icemaking)	20s	
T8: Bin Switch	40s	
T9: Spare timer for icemaking process	40 min	
T10: Spare timer for Harvest process	5 min	
T11: Prohibition time of ice making end	6 min	
T12: Dilution water outlet – Water Supply Valve delays closure	50s	
T13: Pump motor stop timer	20s	

【NOTE: T12 ,T13 are only for SRM-60/105A】

# IV. FAULT DIAGNOSIS

# 1. NO ICE MAKING

Fault Phenomenon	Prol	pable Cause	Processing Method
		1. "OFF" position	1. Push Power Switch"ON"
	a) Power Supply	2. Connection loose	2. Fasten connector
		3. Poor contact	Check the conduction and replace the broken parts
		Excessive voltage	4. Check and use the proposed voltage
		5. No connect plug	5. Connect the plug
		Work when Bin storage is full	1. Take out the ice
[1] Ice maker does not start	b ) Bin Switch	2. Fault of Bin Switch	Check the conduction and replace the broken parts
	c) Ice Guide Plate	Magnetism of magnet in the     Plate becomes weaken	Replace the Plate
	d)Connection of Control Board	Nires loose or electric circuit opens	Check the conduction and replace the broken parts
	e) Control Board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
	a)Water circuit	Water Supply close , no water flow in.	Check Water Supply system and connect right water pressure. Check Water Supply state.
		Water leakage or water pressure is low.	Check and connect to normal water pressure.
		Filter or Inlet are blocked ,     water cannot get into the     machine normally.	Clean     Change Water Supply Valve if necessary
[2] Water	b) Water Supply Valve	Coil winding opens	2. Replace
continuously flow into, but the ice maker can't	ne	Water Supply Valve connection.	Check connection of Water Supply     Valve wires. Change the broken     parts.
start		Connector opens	Return to the original position
	c) Water Level Sensor	Circuit open or Power Switch     breakdown	2. Check and replace
	d ) Water Tank	1. Water leakage	Check the Tank rubber plug and Ice     Guide Plate. Change the part if     necessary.
	e) Control Board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
		1. Poor contact	Check the conduction and replace the broken parts
	a) Overload protector	2. Excessive low voltage	2. Increase voltage
		Refrigerant is too much or not enough	3. Refill refrigerant
	h \ Startor	1. Poor contact	1. Check and replace
	b ) Starter	2. Coil winding opens	2. Replace
	c ) Starting capacitor	1. Fault	1. Replace
[3]Compressor	d ) Power relay	1. Poor contact	Check and replace
does not start or	a / I Owel lelay	2. Coil winding opens	2. Replace
run continuously		1. Compressor connection	Check the connection and change the broken parts
	e ) Compressor	2. Fault	2. Replace
		3. Protector works	Reduce temperature and find out reason
	f ) Condenser, Air filter	Clogged with dirt	1. Cleaning
	g) Drier, Capillary	1. Clogging	Replace and refill refrigerant
	h) Control Board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
[4] Water supply does not stop	a) Water Supply Valve	Diaphragm of Water Supply     Valve does not close	Check the leakage during icemaking process. Change parts if necessary.
during icemaking process	b) Control Board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
[5] No water from spray tube.	a)Water supply circuit	Water pressure is too low ,     water in tank is too little.	Check and connect proper water pressure

Pump Motor does not start or		2. Water leakage	Check connector. Change parts if necessary.
icemaking time		3. Clogging	3. Cleaning
is too short.	b) Water supply valve	Filter or inlet is blocked. Water in tank is too little.	1. Cleaning
	b) water supply valve	Coil open circuit or bad terminal contact	Check the conduction and replace the broken parts
		1. Coil winding opens	1. Replace
		2. Bearing wear	2. Replace
	c) Pump motor	3. Pump motor connection	Check the connection and change the broken parts
		The blade is entangled or in malfunction	4. Replace and clean
	b) Control board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
	e) Screw on Ice thickness sensor	Length of Ice thickness sensor screw is too short	Adjust the length of ice thickness sensor screw.
	,	1. Coil winding opens	1. Replace
		2. Bearing wear	2. Replace
[6] Fan motor does		3. Fan motor connection	Check the connection and change the broken parts
normally.		The blade is entangled (locking fan motor)	4. Check and replace
	b) Control board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
		1. not enough	Check leakage and refill it
[7] All components can run, but no	a) Refrigerant	2 Air or moisture	Refill the refrigerant after replacing the drier
,	b) Compressor	1. Fault	1. Replace
icemaking	c) Hot Gas Valve	Hot Gas Valve cannot close during icemaking process	1. Check and replace

# 2. EVAPORATOR FREEZING

Fault Phenomenon	Proba	able Cause	Processing Method	
		1. Ice thickness sensor	Check the connection and change	
	a) Ice thickness sensor	connection loose or open	the broken parts	
	a) ice trickress serisor	2. Length of Ice thickness sensor	Adjust length of Ice thickness sensor	
		screw is too long	screw	
		Diaphragm of Water Supply	Check the water leakage of the ice	
		Valve does not close	maker in the shutdown state	
[1] Ice making time	b) Water Supply Valve	valve does not close	Change the inlet valve as required	
is too long	b) water Supply valve	2. Filter or Inlet are blocked,		
		water cannot get into the	Clean or change as required	
		machine normally		
	c ) Water Tank	1. Tank leakage	Check Tank and change if necessary	
	d ) Water pressure	Low water supply pressure	Connect normal water pressure	
	e) Control board	1. Fault	1. Refer to "II.2[d]CONTROL AND	
	e) Control Board	1. I aut	ADJUSTMENT"	
	a) Evaporator.	Form scale deposit	1. Cleaning	
	b) Ambient temperature and	1. Too low	1. Raise the temperature.	
	/ or water temperature	1. 100 low	,	
[2] Not all ice drop	c) The water supply circuit	Water pressure is too low.	Check and connect to normal water	
during Harvest		Water in tank is too little.	pressure.	
process		Filter or inlet is blocked.	2. Clean	
		Water level is too low.	2. Oldan	
	d) Ice thickness sensor	Length of ice thickness sensor	Adjust length of Ice thickness sensor	
	d) for thickness sensor	screw is too long	screw	
	a) Spray tube	1. Clogging	1. Cleaning	
	a) Opray tube	2. Dislocation	Return to correct position	
	b) Water circuit	1. Dirt	1. Cleaning	
[3] Others	c) Refrigerant	1. Not enough	Check leakage and refill it	
[o] Others	d) Hot Gas Valve	Coil winding opens	1. Replace	
	u) Hot Gas valve	2. The plunger does not move	2. Replace	
	e) Place	1. The ice maker was not	Level the icemaker.	
	e) Flace	leveled.	i. Level the icemaker.	

# 3. LOW ICE PRODUCTION

Fault Phenomenon	Possible Reasons and Processing Method
[1] Ice making time is too long	a) See 1-[3] and check Compressor and its accessories, Air filter and Condenser, Drier, and Control board     b) See 2-[1] part, check Ice thickness sensor, Water supply valve, Water tank, water pressure and Control board.
[2] Harvest time is too long	a) See 2-[2] part, check Evaporator, ambient temperature and water temperature, Water supply circuit, Ice thickness sensor

# 4. ABNORMAL ICE

Fault Phenomenon	Probable Cause		Processing Method	
[1] Ice size is too small	a) Ice guide plate, Water tank	Dislocation, water spraying in storage	Check assembled location of Ice guide plate. Check if tank is firmly fixed in storage	
	b) See1-[5] part, check Water supply, Water supply valve, Pump motor, Control board and Ice thickness sensor screw.			
	c) Ice thickness sensor	Length of Ice thickness sensor screw is too short	Adjust Ice thickness sensor screw (     Clockwise rotation can increase thickness of connect ice.	
	b) See partial content of 2-[1], [3], check Ice thickness sensor, Water supply valve, Water tank, water			
[2] Ice is opaque or	pressure, Control board, Spray tube, water circuit, refrigerant filling quantity, level set			
in irregular shape	b) Spray tube	1. Dirt	1. Cleaning	
	c) Water quality	Hardness is too high or Water contains impurities.	1. Install Water cleaner.	

# 5. OTHERS

Fault Phenomenon	Probable Cause		Processing Method
[1] Icemaker cannot stop after storage full	a) Bin switch	Bin switch wire is in short circuit	1. Replace
		2. Magnetism disappearance	2. Replace
	b) Control board	1. Fault	Refer to "II.2[d]CONTROL AND     ADJUSTMENT"
[2] Too much noise	a) Pump motor	Bearing wear	1. Replace
	b) Fan motor	1. Bearing wear	1. Replace
		2. Fan blade deformation	Replace fan blade
		Fan blade cannot rotate normally	3. Replace
	c) Compressor	1. Bearing wear or valve damage	1. Replace
		Gasket is removed or lack of fixed bolts	2. Reinstallation
	d) Refrigeration circuit	Friction or touch to copper tubes or other surface	Return to the original position
[3] Ice melting speed in storage is too fast	a) Ice storage bin drain water.	1. Clogging	1. Cleaning
	b) Door of ice storage bin	1. Door opens	1. Close the door

## V . REMOVAL AND REPLACEMENT

#### REPAIR OF REFRIGERATION CIRCUIT

## [a] SERVICE INFORMATION

# 1) Allowable Compressor Opening Time and Prevention of Lubricant Mixture [R134a/R404A]

The compressor must not be opened more than 30min in replacement or service. The changed compressor must be the same type with the original.

#### 2) Treatment for Refrigerant Leak [R134a/R404A]

If a refrigerant leak occurs in the low side of an ice maker, air may be drawn in. Even if the low side pressure is higher than the atmospheric pressure in normal operation, a continues refrigerant leak will eventually reduce the low side pressure below the atmospheric pressure and will cause air suction. Air contains a large amount of moisture, and ester oil easily absorbs a lot of moisture. If an ice maker charged with R134a/R404A has possibly drawn in air, the drier must be replaced. Be sure to use a drier designed for R134a/R404A.

## 3) Use Portable Welder [R134a/R404A]

Repair of the refrigeration circuit needs weld, and a general portable welding machine can be used. But when welding the circuit, must avoid Access valve.

#### 4) Oil for Processing of Copper Tubing [R134a/R404A]

When processing the copper tubing for service, wipe off oil, if any used, by using alcohol or the like. Do not use too much oil or let it into the tubing, as wax contained in the oil will clog the capillary tubing.

#### 5) Service Parts for R134a/R404A

Some parts used for refrigerants other than R134a/R404A are similar to those for R134a/R404A. But never use any parts unless they are specified for R134a/R404A because their endurance against the refrigerant has not been evaluated. Also, for R134a/R404A, do not use any parts that have been used for other refrigerants. Otherwise, wax and chlorine on the parts may adversely affect the R134a/R404A.

#### 6) Replacement Copper Tube[R134a/R404A]

The copper tubes currently in use are suitable for R134a/R404A. But do not use them if oily inside. The residual oil in copper tubes should be as little as possible.

#### 7) Evacuation, Vacuum pump and Refrigerant Charge [R134a/R404A]

Never allow the oil in the vacuum pump to flow backward. The vacuum level and vacuum pump may be the same as those for the current refrigerants. However, the rubber hose and gauge manifold to be used for evacuation and refrigerant charge should be exclusively for R134a/R404A

#### 8) Refrigerant Leak Check

Refrigerant leaks can be detected by charging the unit with a little refrigerant, raising the pressure with nitrogen and using an electronic detector. Do not use air or oxygen instead of nitrogen for this purpose, or rise in pressure as well as in temperature may cause R134a/R404A to suddenly react with oxygen and explode and refrigerant charge should be exclusively R134a/R404A.

[Note] R134a: SRM-45A, SRM-60A R404A: SRM-105A

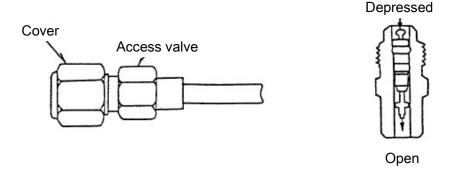
#### [b] REFRIGERANT RECOVERY

There is a correct Access valve which is on the low-side (such as Copper tube – process)

of refrigeration circuit in icemaker. Recover the refrigerant by this Charge port and set the refrigerant into one suitable container. Do not discharge the refrigerant into the atmosphere.

## [c] EVACUATION AND RECHARGE

- 1) Attach a charging hose of gauge manifold to a vacuum pump and the low-side access valve.
- 2) Open the low-side valve on the gauge manifold, and turn on the vacuum pump.
- 3) Allowing the vacuum pump to pull down to a 760mmHg vacuum. Evacuating period depends on the pump capacity
- 4) Close the low-side on the gauge manifold.
- 5) Disconnect the vacuum pump, and attach a refrigerant charging cylinder, must purge any air from the charging hose. See the nameplate for the required refrigerant charge.
- 6) Open low-side valve. Do not place refrigerant charging upside down, otherwise the filled liquid may damage the compressor.
- 7) After refrigerant filling speed drop down, power icemaker. When low pressure gauge displays 0 bar, turn icemaker down. Do not turn on the machine at vacuum pressure. After charging pump is full of vacuum, close the low-side valve.
- 8) Repeat steps 4 to 7 as required until sufficient refrigerants are filled in the system.
- 9) Close the refrigerant access valve, disconnect the hose and gauge manifold.
- 10) Cover the access valve to prevent the refrigerant leakage.



## 2. WELDING

#### **A** DANGER

- 1. Refrigerant R134a/R404A is not explosive and nontoxic. However, when it contacts the high temperature (flame), the R134a/R404A can decompose into harmful substances.
- 2. Must recover the refrigerant and put it into the suitable container, and do not discharge the refrigerant into the atmosphere directly.
- 3. Do not use the silver alloy or copper alloy within arsenic.
- 4. Do not use R134a/R404a within high pressure air to detect leakage. Charge a little refrigerant and use nitrogen to make high pressure to detect leakage.

#### COMPRESSOR

#### **A** WARNING

The compressor terminal protection cover must be installed in the correct position. Otherwise, when the ice maker operates under high temperature and high humidity conditions, it may trigger electric shock, short circuit, fire, or shorten the life of the machine.

#### **IMPORTANT**

Must change drier to new one when open the closed refrigeration system each time. Do not change drier to new one before change all other parts.

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove the rear panel and rear cover.
- 3) Recover the refrigerant and store it in a proper container, if required by an applicable law (see 1. [b]"REFRIGERANT RECOVERY").
- 4) Remove the terminal cover on the compressor, and disconnect terminals.
- 5) Disconnect the discharge and suction pipes using brazing equipment.
- 6) Remove the hold-down bolts, washers and rubber grommets.
- 7) Slide and remove the compressor. Unpack the new compressor package.
- 8) Attach the rubber grommets of the previous compressor.
- 9) Clean the suction and discharge pipes with an abrasive.
- 10) Place the compressor in position, and secure it using the bolts and washers.
- 11) Remove plugs from the compressor suction and discharge pipes.
- 12) Blowing into the nitrogen at air pressure of 0.2-0.3 bar, welding connection pipes, discharge and suction pipes at same time (do not change the order of the pipes connection).
- 13) Install the new drier (see "4. DRIER").
- 14) Check for leaks using nitrogen gas (10 bar) and soap bubbles.
- 15) Connect the terminal and install the terminal protection cover to the correct position.
- 16) Evacuating the system and charge it with refrigerant (See "1. [c] EVACUATION AND RECHARGE").
- 17) Replace the panels in their correct positions.
- 18) Plug in the icemaker or connect the power source.

Note: The manufacturer recommends that compressor starting electrics are always replaced at the same time as the compressor.

#### 4. DRIER

#### **IMPORTANT**

Must change drier to new one when open the closed refrigeration system each time. Do not change drier to new one before change all other parts.

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove the rear panel and rear cover.
- 3) Recover the refrigerant and store it in a proper container, if required by an applicable law (see 1. [b] "REFRIGERANT RECOVERY").
- 4) Remove the drier holder, if any, and pull the drier toward you for easy service.
- 5) Remove the drier using welding equipment.
- 6) Welding the new drier with the arrow on the drier in the direction of the refrigerant flow. Use nitrogen gas at the pressure of 0.2 0.3 bar when welding pipes.
- 7) Check for leaks using nitrogen gas (10 bar) and soap bubbles.
- 8) Evacuating the system and charge it with refrigerant (See "1. [c] EVACUATION AND RECHARGE").
- 9) Replace the panels in their correct positions.
- 10) Plug in the icemaker or connect the power source.

Note: Always use a drier of the correct capacity and refrigerant type.

#### HOT GAS VALVE

#### NOTICE

Must use the same length and diameter hot gas valve copper tube to make sure the icemaker can operate at the best state, when change the copper tube for hot gas valve.

#### **IMPORTANT**

Must change drier to new one when open the closed refrigeration system each time. Do not change drier to new one before change all other parts.

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove the rear panel and rear cover.
- 3) Recover the refrigerant and store it in a proper container, if required by an applicable law (see 1. [b] "REFRIGERANT RECOVERY").
- 4) Disconnect the hot gas valve leads.
- 5) Remove the screw and the solenoid coil.
- 6) Remove the hot gas valve and the drier using welding equipment.
- 7) Welding the new hot gas valve with nitrogen gas flowing at the pressure of 0.2 0.3 bar.

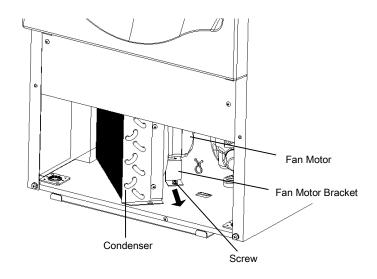
#### **▲** WARNING

Always protect the valve body by using a damp cloth to prevent the valve from overheating. Do not weld the valve body exceeding 120°C.

- 8) Install the new drier (see "4. DRIER").
- 9) Check for leaks using nitrogen gas (10 bar) and soap bubbles.
- 10) Evacuating the system and charge it with refrigerant (See "1. [c] EVACUATION AND RECHARGE").
- 11) Attach the solenoid coil to the valve body, and secure it with the screw.
- 12) Connect the leads.
- 13) Replace the panels in their correct positions.
- 14) Plug in the icemaker or connect the power source.

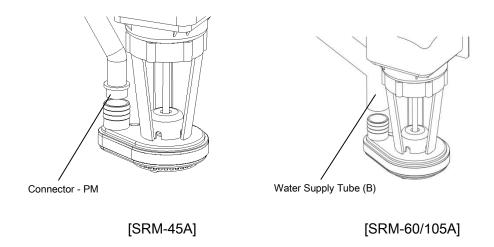
## 6. FAN MOTOR

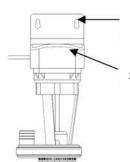
- 1) Unplug the icemaker or disconnect the power source.
- 2) Disconnect the connector of fan motor.
- 3) Remove the fixed screws of fan motor bracket, pull out the fan motor in arrow direction. Pulling does not touch the condenser or other parts to protect the fan blade not deformation.
- 4) Install the new fan motor in the opposite order of disassembly.
- 5) Plug in the icemaker or connect the power source.



# 7. PUMP MOTOR

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove the top panel, rear panel, rear cover and the fixed screw in the storage.
- 3) Disconnect the connector of pump motor.
- 4) Pull out the pump motor connection tube and take the pump motor out of the tank.





- Use the tool to remove the two screws of the fixed pump motor, lift up the pump motor and bracket, and take the pump motor off.
- Do not soak the motor part of the pump motor in the cleaning agent or the disinfectant.

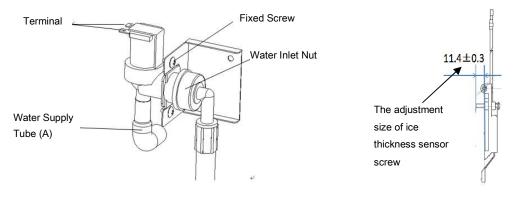
Pump motor disassembly steps

[NOTE: The content without special description commonly applicable to SRM-45/60/105A]

- 5) Install the new pump motor in the opposite order of disassembly.
- 6) Plug in the icemaker or connect the power source and check leakage.
- 7) Replace the panels in their correct positions.

## 8. WATER SUPPLY VALVE

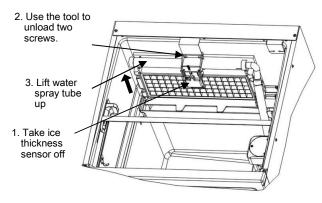
- 1) Unplug the icemaker or disconnect the power source.
- 2) Turn off the tap.
- 3) Remove the fixed screws for the top panel, rear panel and cover.
- 4) Disconnect the Terminal.
- 5) Hold and pull the water supply tube (A) down.
- 6) Remove the Inlet Hose from the water supply valve. Use a towel to catch the overflow of water.
- 7) Remove the water inlet nut and remove the Inlet hose from the water supply valve. Do not lose the gasket.
- 8) Remove 2 fixed screws.
- 9) Install the water supply valve in the opposite order of disassembly.
- 10) Tighten the inlet nut with the torque of 7.85N·m (±5%) to prevent leakage.
- 11) Open the tap.
- 12) Plug in the icemaker or connect the power source.
- 13) Check leakage.
- 14) Replace the panels in their correct positions.



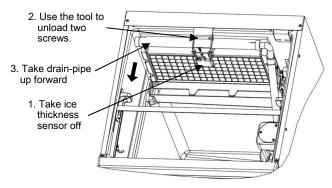
Ice Thickness Sensor

# 9. ICE THICKNESS SENSOR

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove top panel, louver, rear panel and the control box.
- 3) Disconnect the ice thickness sensor lead.
- Install the new ice thickness sensor in the opposite order of disassembly. (Note: Confirm adjustment size of ice thickness sensor screw)
- 5) Plug in the icemaker or connect the power source.



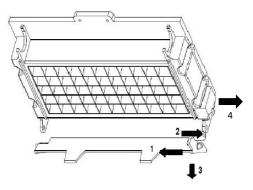
[SRM-45/60A]



[SRM-105A]

## 10. BIN SWITCH

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove top panel, louver, rear panel and the control box.
- 3) Disconnect the bin switch lead and take bin switch out.
- 4) Install the bin switch in the opposite order of disassembly.
- 5) Plug in the icemaker or connect the power source.



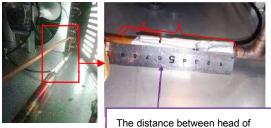
Disassembly steps of bin switch

- 1. Catch the left side of the ice guide plate.
- 2. Press the right guide plate support.
- 3. Pull the ice plate forward until it is removed from the left side hole.
- 4. Pull out the bin switch

# 11. SENSOR (Condenser sensor, evaporator sensor)

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove louver and control box.
- 3) Open the control box and disconnect sensors leads.
- 4) Cut off the sensor fixed tie and remove sensors.
- 5) Install the new sensors in the opposite order of disassembly.

6) Plug in the icemaker or connect the power source.



The distance between head of condenser sensor and tee should be 60~90mm. Use the aluminum tape to wrap the sensor and fixed by ties.

The distance between Evap. Sensor and elbows should be 10~20mm.

## 12. CONTROL BOARD

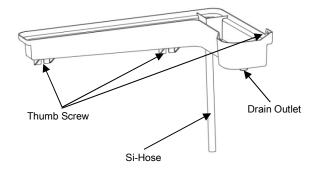
- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove louver and control box.
- 3) Remove the control box cover and pull out the connection terminal on the control board.
- 4) Connecting the terminal in the opposite order of disassembly, and must make sure correct connection (connect terminal refer III.4 WIRING DIAGRAM)
- 5) When reinstalling the control board, screw it in the horizontal direction after it is pushed to the inside.

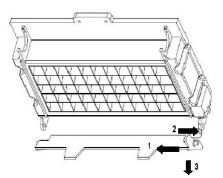
#### 13. WATER TANK

- 1) Unplug the icemaker or disconnect the power source and take out all the ice in storage.
- 2) Remove the Si-hose and rubber plug from the bottom of the tank and remove the Si-hose from the bottom of the bin. Evacuating the water in the tank.
- 3) Remove 3 six thumb screws of the fixed tank and remove the tank.
- 4) Install the tank in the opposite order of disassembly.
- 5) Plug in the icemaker or connect the power source.

#### 14. ICE GUIDE PLATE

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove the top panel.
- 3) Press the right guide plate support and take off the guide plate.
- 4) Install the ice guide plate in the opposite order of disassembly.
- 5) Plug in the icemaker or connect the power source.



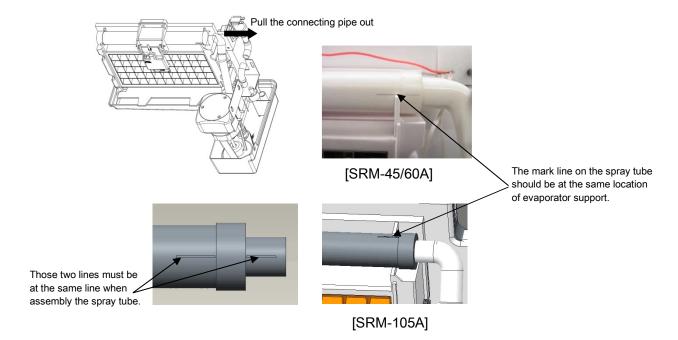


Disassembly steps of Ice guide plate

- 1. Catch the left side of the ice guide plate.
- $\label{eq:continuous} \textbf{2. Press the right guide plate support.}$
- 3. Pull the ice plate forward until it is removed from the left side hole.

## 15. SPRAY TUBE

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove top panel, rear cover and ice thickness sensor bracket.
- 3) Pinch one side of the spray tube and pull out the connecting pipe.
- 4) Install the spray tube after cleaning
- 5) Install ice thickness sensor bracket
- 6) Plug in the icemaker or connect the power source.
- 7) Check leakage.



## **IMPORTANT**

Must firmly assembly the spray tube at the correct location and the mark line on the spray tube must at the same line with the evaporator support. Otherwise, ice may be bad or the capacity of the machine may be weaken.

#### WATER LEVEL SENSOR

- 1) Unplug the icemaker or disconnect the power source.
- 2) Remove top panel, louver, rear cover and control box.
- 3) Unscrew the two thumb screws fixed the water level sensor. And lift up the water level sensor assembly.
- 4) Remove four M3 x 6 screws from the water level sensor assembly.
- 5) Disconnect the water level sensor terminal from control board. And take out the water level sensor.
- 6) Install the new water level sensor in the opposite order of disassembly.
- 7) Plug in the icemaker or connect the power source.



# VI. CLEANING AND MAINTENANCE INSTRUCTIONS

#### **IMPORTANT**

After any maintenance for icemaker, must make sure all components, fasteners and screws firmly fixed at the correct position.

## **▲** WARNING

- 1. Must plug in the icemaker or connect the power source when clean or maintenance.
- 2. Forbid use water jet to wash the icemaker.

#### **NOTICE**

When using a neutral solution or sodium hypochlorite solution, please fully read and understand the incidental instructions to prevent potential health problems.

#### 1. CLEANING

#### **A** WARNING

- 1. The manufacturer recommends ice maker should be cleaned least twice every year. Clean more times at some areas due to water quality.
- 2. Do not use cleaning agent with ammonia to avoid damage the machine or injury the operator.
- 3. Wear anti solvent gloves during operating, prevent skin from cleaning agent or disinfection.
- 4. In order to ensure safety and maximize the effect, cleaners and disinfectants are used immediately after diluted.
- 5. Do not put plastic parts into water more than 40°C or dishwasher to protect the parts.
- 6. Ice maker can use after water clean all cleaning agent and disinfectant.

#### [a] CLEANING PROCEDURE

1) After all ice dropped at the end of Harvest process, unplug the power and stop water in, open the door of storage, remove the top panel and rear cover and remove all the ice.

#### NOTICE

- 1. Do not use any tool to remove the ice on the evaporator to protect the evaporator.
- 2. Do not use the liquid with alcohol to clean or disinfect the icemaker to protect plastic parts.
  - 2) Open the drain outlet, empty the water in the tank and water circuit system, and then remove the water supply tube (a), the pump connection tubeand the overflow pipe (Si-hose) in the ice storage bin.
  - 3) Remove ice thickness sensor, spray tube and overflow pipe,pump motor, bin switch, tank and so on.
  - 4) Use soft brush soaked in a neutral detergent, a sponge or a clean cloth to carefully clean the surface of the dismantled parts (inner surface of water tube also should be cleaned). Then clean them with clean water.

#### **NOTICE**

- 1. During cleaning spray tube, the inner tube must be taken out. Use soft brush dipped in a neutral detergent, cleaning cloth or sponge to clean and then rinsed with water.
- 2. The evaporator can't be disassembled. Use the soft brush, sponge or clean cloth soaked by the neutral detergent to clean it carefully.
- 3. Just clean the components included water circuit system of pump motor, ice thickness sensor, water level sensor and bin switch. All the electrical parts cannot be immersed in the cleaning agent. Please avoid them carefully.
- 4. Cleaning agents must be the food class or recommended by the manufacturer.
- 5. Some solutions may damage the inner surface of the ice machine or corrode the metal parts. Cleaning liquid should be cleaned at any time unless specified instruction by the manufacturer.

# [b] DISINFECTION STEPS - DISINFECTION AFTER CLEANING

1) Pure 3L water into suitable container and mixed 11mL concentration of 5.25% sodium hypochlorite solution or a disinfectant recommended by the manufacturer. Dip the removed parts (ice thickness, spray tube, overflow tube, pump motor, water level sensor, bin switch and water tank and so on) into the disinfection to disinfect and keep them in disinfection 10min.

#### NOTICE

All the electrical parts cannot be immersed in the cleaning agent. Please avoid them carefully.

- 2) Use a clean sponge or cloth soaked in a solution to wipe inner surface and door of storage.
- 3) After the disinfection, rinse thoroughly with clean water to confirm that there is no residual disinfectant.
- 4) Install all parts in the opposite order of disassembly, finally close the door, restore the water supply and power supply.

#### NOTICE

In general, just disassembly water tank and overflow tube to clean.

## 2. MAINTENANCE

## [a] TOP LANEL AND SIDE PANELS

To prevent rust, clean with clean soft cloth. Use a wet cloth with a neutral detergent to wipe the grease and dust on it.

#### **NOTICE**

- Do not use hard brushes, wire brushes, nor detergents, gasoline, banana water, acetone
  and other organic solvents. Do not use boiling water or acid and alkali cleaners to clean
  the machine.
- 2. Do not rinse with spray water when cleaning, so as not to affect the insulation of electrical appliances.

## [b] STORAGE AND SCOOP

- 1) Wash your hands before you take the ice. Use the specific scoop (accessory) to take ice.
- 2) Storage only for store ice. Do not place other things in storage.
- 3) Keep scoop clean. Totally wash the scoop with spray water after using neutral detergent.
- 4) Totally wash the bin storage with spray water after using neutral detergent.

#### [c] AIR FILTER

The plastic air filter can filter dirt or dust in the air to prevent clog condenser. If air filter is clogged, the capacity of ice maker will decrease. Wash the filter at least twice every month.

- 1) Extract the air filter from the louver.
- 2) Use vacuum cleaner to clean the air filter. If the air filter is seriously blocked, please clean it with warm water and neutral detergent.
- 3) Thoroughly rinse and dry air filter.

## NOTICE

After cleaning, replace the air filter.

## [d] CONDENSER

Air – cool condenser usually is cleaned once to twice every year. Use soft brush or cleaner with brush to brush the condenser in direction of fin to protect the condenser.

## NO ICE MAKING FOR A LONG TIME

#### **IMPORTANT**

When no ice making for a long time, take the ice in storage out, drain all water in water circuit system. Wash and dry the storage. Use air or CO2 to drain all water in the machine to prevent damage the water circuit system when air temperature is below 0°C. Turn the power off until proper air temperature comes.

If icemaker no use just for two or three days, please push the power switch to "OFF". (except air temperature is below 0°C)

- 1) Push the power switch to "OFF" after Harvest process finished. Unplug the icemaker or disconnect the power source.
- 2) Turn off the tap and remove the water inlet hose.
- 3) Take out all the ice in the storage and clean the storage.
- 4) Remove the rubber plug at the bottom of the water tank and drain all the water in tank.
- 5) After draining all the water, close door of storage.

